## WHY USE THE FVC?

- Make visits pleasant and stress-free for the children
- Maintain the concept of "Ohana" means no one gets left behind. (Lilo and Stitch)
- Allow children to grow and form their own opinions of their parents.
- Throw out the feeling of "divided loyalties" and provide a neutral ground for children to understand relationships.
- Give children a voice, and validation, "I am important", "I am me", "I love my mom **and** dad."
- Eliminate the presence of emotional, physical or verbal conflicts from ohana and extended ohana.
- Have peace in the family that brings comfort in the child's heart.
- Get rid of emotions and anxieties of worry, violence, cut-downs, put-downs, and safety concerns.
- Create a record of positive, nurturing, family-oriented visits and contacts between children and their parents.

## STAFFING

- Program Director
- Visitation Associates
- Safety and Security Officers

Visits occur in the least restrictive home-like environments. Visitation areas are equipped with children's books, toys, and games. Children and visiting parents may bring toys and healthy meal/snacks to their visits.

## FVC HOURS OF OPERATION

### VISITATION / EXCHANGES

Wednesday 5:00 pm - 8:00 pm
Friday 5:30 pm - 8:00pm
Saturday 9:00 am - 5:00 pm
Sunday 10:00 am - 5:00 pm
Holidays TBD

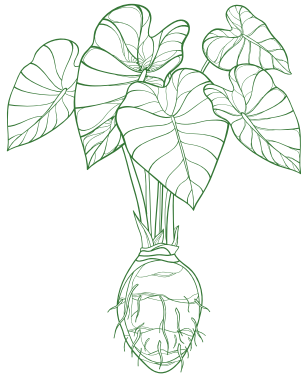
Supervised visits are court-ordered visits where trained facilitators ensure a safe experience for the child and family. Visits typically range from one to three hours. Visits are scheduled based on the specific needs of each case and court order requirements. The FVC determines visit schedules, structure, and conditions that prioritizes child safety and support meaningful and nurturing family connection.

# Island of Hawai'i YMCA Family Visitation Center

**We Build Strong Kids,**
**Strong Families,**
**and Strong Communities**

The Family Visitation Center is managed and operated by:

*The Island of Hawai'i YMCA*



YMCA: 808-935-3721
FVC Direct: 808-464-4020
Island of Hawai'i YMCA
300 W. Lanikaula Street
Hilo, Hawai'i 96720
https://islandofhawaiiymca.org/

## WHAT IS THE FAMILY VISITATION CENTER?

- FVC is a place where children are the priority for the visit.
- It is a safe place away from the domestic issues caused by adults severing their relationships with each other.
- It is a place where children can express their desire to visit with all parents involved.
- It is a place that is guaranteed to be free of domestic violence.

## FAMILY VISITATION CENTER HELP WHEN:

- Children need to go from one parent to another without their parents meeting.
- Children visit with a parent who is required to have direct supervision.
- Children's visits are court-ordered, but their parents are not able to make the arrangements for visits.
- A parent is concerned about the safety of the children during visits with the visiting parent.
- Assistance is needed for children to visit with other adults and/or children.

# *SERVICES OFFERED*

## • SUPERVISED VISITS

Family Visitation Center staff supervises visits between children and parents in a stable and supportive environment. The level of supervision—full direct, intermittent, or limited to visit transitions—is determined by the courts and/or FVC based on safety and needs.

## • SUPERVISED CHILD EXCHANGES

Children go from one parent to the other without the parent's meeting. The exchange of the children is supervised and occurs at the center. These exchanges allow children to visit for a full day or overnight visits with the visiting parent.

## • SUPERVISED VIDEO/PHONE VISITS

Family Visitation Center staff monitors telephone calls and video visit activity between children and parents. The FVC associate is present with the children during their telephone call or video visit.

## UTILIZING THE FVC

Please have a copy of your Court Order, current and past TRO's available during the time of scheduled intake. Use the QR Code to schedule your intake:

**FVC Intake Scheduler QR CODE**
The intake fee is $20 per person

Both parties are required to complete the intake process before the visits occur. The FVC will arrange the schedule for visits with the input of those parties involved. Arrangements may be made between adults who are not the biological parents, but actively involved with the children. All communication between all parties is conducted through the FVC. Self-Referrals are welcomed and admired, requiring both parties to agree to complete their intake individually.

**The custodial and visiting parent are responsible for their visitation fees unless stated otherwise in a court order or agreement by both parents.**

## FEES

| | | |
|---|---|---|
| Intake | $20.00 | |
| Supervised Visits | $20.00 | 1st Hour |
| (Each Additional Hour | $20.00) | |
| Day Exchanges | $20.00 | |
| Overnight Exchanges | $20.00 | |